NOAH

HOME • HEALTH • HAPPINESS

ANNUAL REPORT 2020/2021

NPO number 117-542 | PBO number 930040862 | Tax Exempt Section 18A

Neighbourhood Old Age Homes | NOAH
19 Regent St, Woodstock, Cape Town 7925
t: 021 447 6334 | f: 021 448 9108
info@noah.org.za | www.noah.org.za

NOAHCapeTown
noahcapetown
noah-capetown

OUR VISION

Thriving, healthy communities guided by our elders

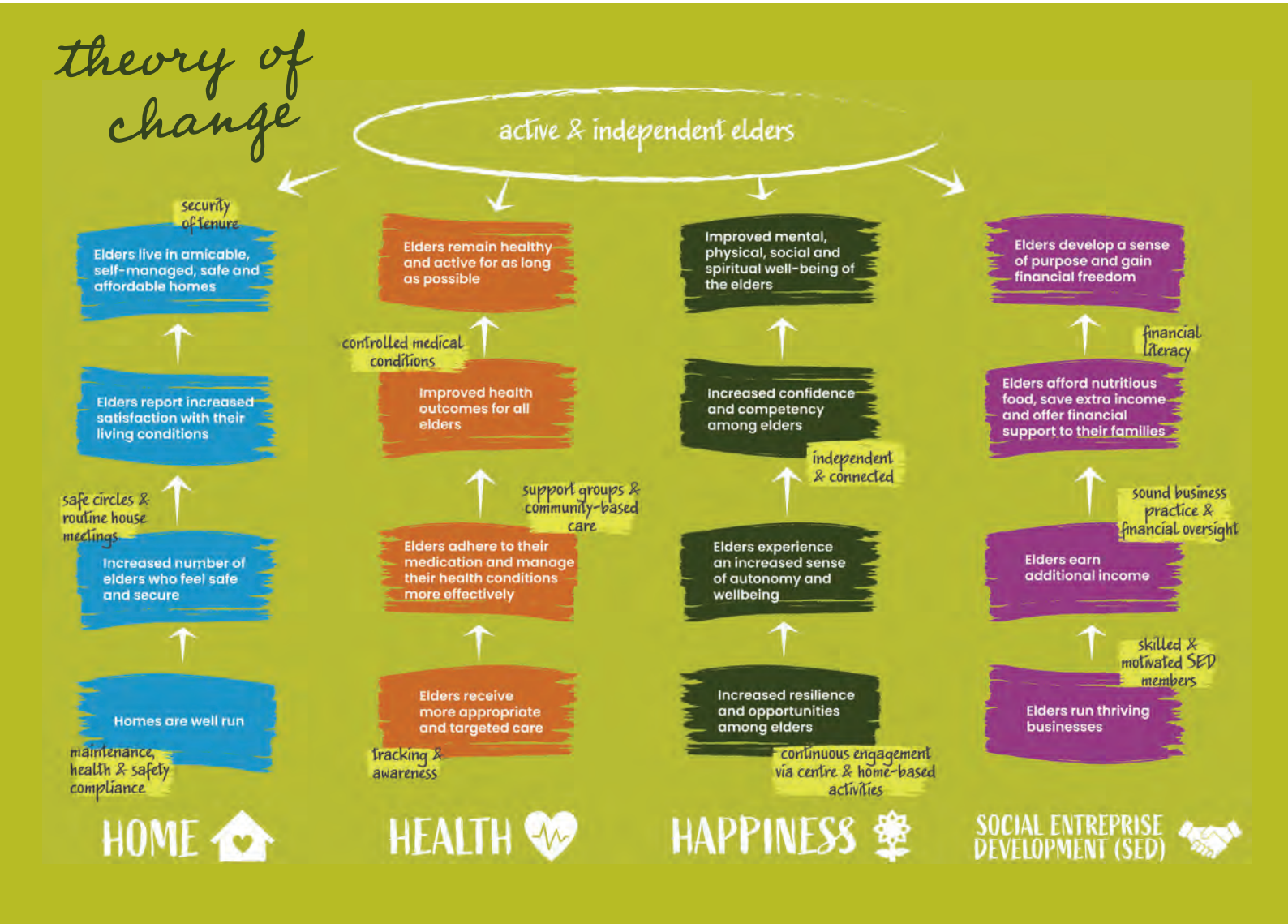
OUR MISSION

To ensure that social pensioners have their basic needs met, have a sense of purpose and contribute to their own families, the NOAH family and society as a whole, forever

TO OUR FUNDERS

We are so grateful for our positive and respectful partnerships. Our profound thanks for recognising the asset and value that are our older persons, and the need to provide them with a scaffold for a more dignified and independent older age.

ACKERMAN PICK N PAY FOUNDATION AFRIMAT READYMIX ANGLO AMERICAN FOUNDATION FUND TRUST CABRA DOMINICAN SISTERS CAPE PILCHARD PIONEER CC CARITAS GERMANY COMMUNITY CHEST DAVID GRAAFF FOUNDATION DEPARTMENT OF SOCIAL DEVELOPMENT DG MURRAY TRUST DISCOVERY FUND DOUGLAS JOOSTE TRUST EG WOODS WILL TRUST ER TONNESEN WILL TRUST FC CARTER CHARITABLE TRUST GERMAN CONSULATE GENERAL GLASSHOPPER GRANDSLOTS GRAY TRUST HOLLYWOOD SPORTSBOOK (PTY) LTD INVESTEC IQRAA TRUST JESSE GRAHAM MEMORIAL FOUNDATION JOAN ST LEGER LINDBERG CHARITABLE TRUST L&S CHIAPPINI TRUST LOMBARDI FAMILY CHARITABLE TRUST MACSTEEL MAPULA TRUST MATHERS TRUST MISEREOR NATIONAL LOTTERIES COMMISSION OLD MUTUAL FOUNDATION OLD MUTUAL STAFF VOLUNTEER FUND TRUST OLD MUTUAL WEALTH TRUST OLD MUTUAL INVESTMENT GROUP OUR LADY OF THE VISITATION CATHOLIC CHURCH PAMELA BARLOW CHARITABLE TRUST PPG T/A SIGMA COATINGS PRESCIENT FOUNDATION RISCURA HOLDINGS SA RS NUSSBAUM FOUNDATION RUBI & ANNE CHAITMAN FOUNDATION SANTAM EMTHUNZINI TRUST SCHEINBERG RELIEF FUND SEA POINT CATHOLIC CHURCH SHOPRITE CHECKERS ST OLA'S TRUST TAQUANTA ASSET MANAGERS THE MERGON FOUNDATION UTHANDO SA WE ARE AFRICA



FINANCES

TREASURER'S REPORT FOR THE FINANCIAL YEAR MARCH 2020 TO FEBRUARY 2021

The audited financial statements for the year ended 28th February 2021 are summarised below. NOAH wishes to acknowledge all funders, including the Department of Social Development, for their support which allow us to provide home, health & happiness for the elderly.

	2021			2020
	INCOME	EXPENSES	NET	NET
ADMINISTRATION	1'341'059	1'140'632	200'427	588'707
FUNDRAISING	744'184	1'022'784	-278'600	-128'532
INDEPENDENT HOUSING	1'062'845	1'079'598	-16'753	-38'825
MCNULTY ASSISTED LIVING	634'834	769'270	-134'436	-204'206
WOODSTOCK CLINIC	365'000	440'069	-75'069	-128'070
WOODSTOCK CENTRE	406'279	465'375	-59'096	-13'774
KHAYELITSHA CENTRE	910'382	836'852	73'530	-133'179
KHAYELITSHA CLINIC	512'657	477'466	35'191	-13'936
NATIONAL LOTTERY	260'662	161'510	99'152	-599
SED	1'060'550	1'152'635	-92'085	308'378
MISEREOR	69'482	69'482	0	0
SCHENBERG	358'082	357'682	400	0
COVID	532'975	532'975	0	0
	8'258'991	**8'506'330**	**-247'339**	**235'964**

	2021	2020
INTEREST AND DIVIDENDS RECEIVED	247'798	165'176
NET SURPLUS / (DEFICIT) FOR THE YEAR	459	401'140
VARIANCE IN MARKET VALUE OF INVESTMENT	446'159	-496'967
	446'618	**-95'827**

	FEB 21	FEB 20
PROPERTY PLANT & EQUIPMENT	647'397	649'697
INVESTMENT AT CURRENT MARKET VALUE	5'548'444	4'893'354
CURRENT ASSETS	2'700'922	1'460'225
TOTAL ASSETS	**8'896'763**	**7'003'276**

	FEB 21	FEB 20
FUNDS & RESERVES	6'273'623	5'827'005
CURRENT LIABILITIES	2'623'140	1'176'271
TOTAL FUNDS & LIABILITIES	**8'896'763**	**7'003'276**

1. Second year of operating income exceeding costs, excluding investment income.
2. Funding similar to previous year, excluding increase in investments, capital improvements and housing funding. Fundraising income increased due to targeted fundraising efforts and dedicated self-earning initiatives. Funding was also raised for capital improvements at certain properties to enhance quality of living. Fundraising was increased for new SED division responsible with developing self-generating income. New funders Misereor and Scheinberg Relief Fund; and funding to action COVID related matters.
3. Given the pressure on fundraising income, efforts were made to right-size the overhead base to ensure long term sustainability. Expenses increased by 7% including the new SED programme and excluding housing.
4. During previous year, NOAH put structures in place to streamline costs and build a sustainable base from which the organisation can implement aggressive and income-generating measures to increase fundraising.
5. The organisation is in a good position to create a legacy of sustainability and a future breakeven position due to its right-sizing.
6. Investments showed better performance and increased in value by R446,159. Gains to counter losses in previous year, the longterm future, post-Covid and markets strengthening.

FIGHTING COVID-19

Our hearts and prayers go out to all those who have suffered loss due to the pandemic.

NOAH is very fortunate to have a leading expert in infectious diseases on the Management Board.
With Professor David Coetzee's guidance and after assessing risks, we developed, communicated and immediately implemented a COVID-19 plan. The plan was focused on keeping NOAH members regularly informed, food secure and safe.
Our elders were tasked with informing their households, children and grandchildren about the virus in order to play their part in minimising the spread, as well as providing stewardship for any relief support received.
By continuing to provide these essential support services, our elders were able to remain at home with far less exposure to the virus, safe in the knowledge that NOAH is there to support them.
NOAH also formed a network of support for advice, support and information from partner organisations, sector experts and online webinars and presentations.

OPERATING PROCEDURES

Weekly staff reports & Zoom meetings for on-going communication & support

Regular provision of airtime & data access to support remote work

move to cloud system for greater efficiency, easier access & enhanced protection of information

Caregivers shifted to weekly rotations & transported privately

MONTHLY REPORTS & COMPREHENSIVE REPORT TO MANAGEMENT BOARD

lockdown essential services permits secured for all staff

WHAT WE SAW

Never has the value and role of the elder in a household been more evident. They hold families and communities together and are outstanding custodians of support, care and resources in the household. However, whilst NOAH members were informed, protected and food secure, the negative impact of the pandemic became clear, especially in terms of emotional wellbeing, freedom, sense of purpose and level of activity. Loneliness, isolation, depression and the significant increase in the levels of domestic conflict are of great concern.

HOW WE RESPONDED

In addition to emergency operating procedures, we worked hard to mitigate the emotional impact of the pandemic on NOAH members.
We provided psychological support services to begin healing past trauma and help process the immediate impact - their own anxieties and the burden they carry for their families.
We distributed Occupational Therapist designed activity packs for home-based activities in order to alleviate boredom and foster intergenerational activities and fun!

NOAH OPERATIONS

contact 24-hour hotline

recommended hygiene protocols

hand sanitiser, disinfectant & masks distributed to all on a regular basis

home

12 homes locked down, new isolation room set up, access to meals & essential services, phone support for all residents

health

primary health care clinics switched to phone consultations

medication delivered

advice & referrals

flu vaccines administered

happiness

service centres closed immediately

monthly food parcels

information home visits

electricity vouchers

phone support

advice

social enterprise

all social enterprises closed temporarily

SED turnover **down 34%** due to lockdown closures

Jou Ma Se Kos

takeaway operational with daily nutritious meals

NOAH
HOME • HEALTH • HAPPINESS

HOME, HEALTH & HAPPINESS 2020/2021

832 SERVICE users

575 DIRECT beneficiaries

4,800 INDIRECT beneficiaries
families of Khayelitsha Centre members

home

Residents managed to save
R123 000
collectively through careful financial management and fundraising efforts

A recent survey of **46** Woodstock residents confirmed that they feel **safe and secure** in their NOAH houses

Thomas Gill House was repainted for optimal comfort for its residents

Thanks to NOAH's **affordable housing model**, residents are able to live and pay for personal necessities on a budget of **R63** per day

health

100%
of members with chronic conditions remained stable from visit to visit

629
individual phone consultations with NOAH doctors

76 clinic members diagnosed with acute illnesses & treated remotely

15
less independent residents received meals, laundry & cleaning services, personal hygiene support and medication supervision through the Community Based Care (CBC) project

social enterprise development (SED)

12%
of NOAH members earned extra income through SED activities

NOAH ANGELS
New international **beading** contract secured worth R115,000

Trestle Table & Khayelitsha second-hand shops renamed **SELLING SECONDS**

how members used SED earnings:

50% improved their nutrition

30% saved money

20% spent money on fun activities

5% gave support to their extended families

happiness

WOODSTOCK MEMBERS IN PERCENTAGES

90%
renewed sense of purpose through participation in community development activities & daily activity

80%
earning of rent rebate through community service (reception duties, general cleaning or office assistance)

50%
support to extended families using the surplus income saved due to food parcels received from NOAH

64% telephonic emotional support

52% arts & crafts, sewing, music, gardening

32% daily spiritual messages of encouragement

24% physical exercise

ALL CENTRE MEMBERS
received monthly food parcels during lockdown as well as COVID-19 information and educational materials

KHAYELITSHA MEMBERS IN NUMBERS

60
new home gardens for greater food security

73
trained in food gardening

96
improved dietary needs through food parcels

86
provided with masks, visors and hand sanitisers

86
kept active through gardening & O/T-designed activity packs

10
oversee the food garden, producing vegetables for the kitchen & for sale

ALL CENTRE MEMBERS were visited at their homes every second month

Special thanks to the Management Board for their ongoing support and commitment

governance

2020 BOARD MEMBERS
MR KATLEGO NKGUDI (CHAIRPERSON)
MRS JACQUI SETOABA (DEPUTY CHAIRPERSON)
MRS JANINE MARKS (TREASURER)
MRS DEE WILLS (SECRETARY)
MR TONY SELLMEYER (PROPERTY)
PROF DAVID COETZEE (HEALTH)
FR AUDECIOUS TINDINWEBWA (SPIRITUAL COORDINATOR)
FR BOGDAN BUKSA (SPIRITUAL COORDINATOR)
MRS JEANETTE BAADJIES (COMMUNITY REPRESENTATIVE)

10 BOARD MEETINGS HELD VIA ZOOM AGM HELD VIA ZOOM ON 26 AUGUST 2020 NO NOAH MANAGEMENT FORUM MEETINGS IN 2020 NEW EQUIPMENT & TRAINING INITIATED WITH STEERING COMMITTEE MEMBERS FOR FUTURE ONLINE MEETINGS

organisational development

ASSET-BASED COMMUNITY DEVELOPMENT (ABCD) METHODOLOGY TRAINING & IMPLEMENTATION 2020 REVIEW FACILITATED BY ELENA MANCEBO 2021 STRATEGY DEVELOPMENT + UPDATE OF THE NOAH LOG FRAME COVID-19 REVIEW & RE-IMAGINING FACILITATED BY ELAMANZI FOOD SECURITY PROGRAMME DEVELOPMENT & IMPLEMENTATION

accountability

ITA34 ✓ TAX CLEARANCE CERTIFICATE ✓
NPO DIRECTORATE REGISTRATION & COMPLIANCE ✓
SUBSCRIPTION TO INDEPENDENT CODE OF GOVERNANCE FOR NON-PROFIT ORGANISATIONS IN SOUTH AFRICA ✓
DEPARTMENT OF SOCIAL DEVELOPMENT REGISTRATION ✓
SARS 18A PBO STATUS ✓ BBBEE LEVEL 1 ORGANISATION ✓

sustainability

20% INCREASE IN SOCIAL MEDIA ENGAGEMENT INCREASED FUNDRAISING CAPACITY WITH NEW CORPORATE FUNDRAISER 16% SELF-GENERATED INCOME 7.5% INCREASE IN INDIVIDUAL DONORS 99% FUNDER RETENTION 12 DIVERSIFIED FUNDING SOURCES 5.7% INCREASE IN COSTS 8% RESERVE GROWTH BREAKEVEN FOR 2020